EMPLOYEE SATISFACTION REPORT OUTLINE

1. A survey response rate for the unit (also in historical terms and in relation to the average for NCU)
2. Average rating for the individual in relation to the entire questionnaire (aggregated job satisfaction index) and its individual sections (from the "Image" section to the "Commitment and loyalty" section) (also in historical terms and in relation to the average for NCU)
3. Information on the status of implementation of the recommendations declared in the previous report (what was successful and what was not)
4. Characteristics of the work and functioning of NCU that are appreciated by employees and current problems requiring corrective actions (based on positive and negative comments from employees)
5. Recommended improvement actions
6. Key parameters for evaluating employee satisfaction

LP.	KEY PARAMETERS FOR EVALUATING EMPLOYEE SATISFACTION	UNIT DATA
1	**Survey response rate for the unit: value in %** - percentage of respondents	
2	**Survey response rate for the unit: percentage change compared to the previous measurement - increase/no change/decrease**	
3	**Survey response rate for the unit in relation to NCU - above/same/below**	
4	**Survey response rate for the unit in relation to the desired value: 27% (2023) - above/same/below**	
5	**Average rating for the unit**: value - average rating	
6	**Average rating for the unit: percentage change from the previous measurement - increase/no change/decrease**	
7	**Average rating for the unit in relation to NCU - above/same/below**	
8	**Average rating for the unit in relation to the desired value: 3,65 (2023) - above/same/below**	