OUTLINE OF THE SATISFACTION SURVEY OF CENTRAL ADMINISTRATION EMPLOYEES

1. A survey response rate for the central administration (also in historical terms and in relation to the average for Nicolaus Copernicus University)
2. Average rating for the central administration in relation to the entire questionnaire (aggregated job satisfaction index) and its individual sections (from the "Image" section to the "Commitment and loyalty" section) (also in historical terms and in relation to the average for Nicolaus Copernicus University)
3. Information on the status of implementation of the recommendations declared in the previous report (what was successful and what was not)
4. Characteristics of the university's work and functioning that are appreciated by employees and current problems requiring corrective actions (based on positive and negative comments from employees)
5. Recommended improvement actions
6. Key parameters for evaluating the satisfaction of central administration employees

LP.	KEY PARAMETERS FOR EVALUATING THE SATISFACTION OF CENTRAL ADMINISTRATION EMPLOYEES	UNIT DATA
1	**Survey response rate for the central administration: value in %** - percentage of respondents	
2	**Survey response rate for the central administration: percentage change compared to the previous measurement** - increase/no change/decrease	
3	**Survey response rate for the central administration in relation to NCU** - above/same/below	
4	**Survey response rate for the central administration in relation to the desired value: 27%** (2023) - above/same/below	
5	**Average rating for the central administration: value** - average rating	
6	**Average rating for the central administration: percentage change from the previous measurement** - increase/no change/decrease	
7	**Average rating for the central administration in relation to NCU** - above/same/below	
8	**Average rating for the central administration in relation to the desired value: 3,65** (2023) - above/same/below	