

NCU students' satisfaction survey questionnaire

We kindly invite you to participate in the NCU student satisfaction survey. Our goal is to collect your opinions on various aspects of studying at Nicolaus Copernicus University and use them to improve the quality of the services provided.

The survey is **anonymous** and completing the questionnaire will take no more than 10-15 minutes.

ATTENTION! Please **read carefully and thoughtfully respond** to the statements contained in the questionnaire by selecting the appropriate answer (value) on a scale from **"I completely disagree" (1)** to **"I completely agree" (5)**. At the end of each section of the questionnaire there will be a space for comments and any remarks you would like to express beyond what was covered in the questionnaire.

DETAILS

Faculty evaluated:

WNBiW (Faculty of Biological and Veterinary Sciences)
WCh (Faculty of Chemistry)
WF (CM) (Faculty of Pharmacy)
WH (Faculty of Humanities)
WFAiS (Faculty of Physics, Astronomy and Informatics)
WFINS (Faculty of Philosophy and Social Sciences)
WL (CM) (Faculty of Medicine)
WMil (Faculty of Mathematics and Computer Science)
WNEiZ (Faculty of Economic Sciences and Management)
WNH (Faculty of History)
WNoZ (CM) (Faculty of Health Sciences)
WNoZiGP (Faculty of Earth Sciences and Spatial Management)
WNoPiB (Faculty of Political Science and Security Studies)
WPiA (Faculty of Law and Administration)
WSP (Faculty of Fine Arts)
WT (Faculty of Theology)

Form of studies:

full-time
part-time

Type and year of study:

first-cycle studies ([year 1](#), [year 2](#), [year 3](#), [year 4](#))
second-cycle studies ([year 1](#), [year 2](#))
uniform master's studies ([year 1](#), [year 2](#), [year 3](#), [year 4](#), [year 5](#), [year 6](#))

Part I. PERCEIVED QUALITY [In Part I, please express your opinions based on **the experience regarding the evaluated Faculty gathered only in the past academic year.**]

INFRASTRUCTURE -> FACULTY

- The teaching rooms provide optimal conditions conducive to the acquisition of knowledge ([room size](#), [appropriate equipment](#), [air exchange](#), [lighting](#))
- There are appropriately equipped places/spaces available at the Faculty/Institute to enable students to optimally use their free time between classes.
- Markings of employee rooms, dean's offices, teaching rooms and their locations allow you to find the right rooms and people.
- The infrastructure is fully adapted to the needs of people with disabilities. ([entrances to the building and classrooms](#), [elevators](#), [toilets](#)).
- The gastronomic offer meets my needs.

COMMENT

ATTENTION! Please avoid phrases, terms and descriptions of situations that could identify the author of the comment.

ADMINISTRATION

- Dean's office employees perform their work professionally.
(they work efficiently, provide clear explanations, meet deadlines)
- The USOS study management system works properly.
- Didactic classes are optimally planned. (not too late and not too early, appropriate breaks, no overlapping classes)
- The offer, organization and service of sports activities are satisfactory.
(number of groups for particular types of classes, organization of registration for classes, method of responding to students' suggestions)
- The offer and organization of language classes are satisfactory. (degree of matching the content of language classes to the field of study, organization of registration for classes, way of responding to students' suggestions)
- The university supports students' cultural activity.
(through the Academic Centre for Culture and Art "Od Nowa", student organizations)
- The Faculty Student Government Council properly represents the interests of students.

COMMENT

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INTERNAL COMMUNICATION

- When running errands in the dean's office, students receive clear instructions on how to proceed.
- Information about teaching staff office hours is properly communicated.
(easily available and up to date)
- The teaching staff is happy to provide consultations.
(available during office hours, if necessary, they agree to adjust the date of office hours to the needs of students)
- Faculty authorities are easily accessible to students.
- The Faculty's website contains comprehensive information.
(current announcements for students, current information about programmes, study plans, employees, ways of handling typical student matters)
- The method of communicating changes to the dates of classes or their cancellation does not raise any objections.
- Students are informed about the results of surveys.
- Students' demands are taken into account in the activities of the Faculty authorities.

COMMENT

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STUDY PROGRAMME AND TEACHING

- The study programme enables you to acquire appropriate knowledge.
- The study programme allows you to acquire appropriate practical skills.
- The study programme allows you to acquire appropriate social competences.
- The Faculty provides the opportunity to undergo professional internships (if provided for in the study programme).
- The Faculty enables the implementation of an individualized educational path.
- The Faculty provides students with extensive opportunities to travel to other academic centres (study trips, MOST, international programs, e.g. Erasmus+).

COMMENT

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INFRASTRUCTURE -> UMK

- Information (available in the field or on the Internet) regarding the location of individual university facilities allows them to be easily found.

- The Nicolaus Copernicus University library resources are adapted to the needs of students resulting from the study programme.
- Physical education classes take place in appropriate conditions.
- The housing conditions in student dormitories are adequate.

COMMENT

ATTENTION! Please avoid phrases, terms and descriptions of situations that could identify the author of the comment.

Part II. OVERALL SATISFACTION [In Part II, please express your opinions based on **all your previous experiences regarding the evaluated Faculty of Nicolaus Copernicus University.**]

OVERALL SATISFACTION WITH THE QUALITY OF THE OFFER OF THE NCU FACULTY

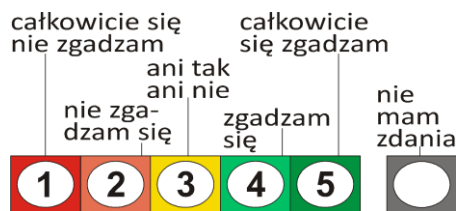
- I am fully satisfied with the quality of the offer of the Faculty where I study.
- If I had to choose again, I would choose the Faculty where I study.
- Whenever I have the opportunity, I express positive opinions about the Faculty where I study.

COMMENT

ATTENTION! Please avoid phrases, terms and descriptions of situations that could identify the author of the comment.

Thank you for your commitment and time devoted to completing the questionnaire.

Scale



- 1 – I completely disagree
- 2 – I disagree
- 3 - neither yes nor no
- 5 – I agree
- 6 – I completely agree
- I do not have any opinion